



Reporting Side Effects of Medicines and Medical Products

This service enables medical health professionals and pharmaceutical companies to report adverse drug reactions to medical products.

 Department name Drug	 Sector Health Regulation	 Main Service Pharmaceutical vigilance	 Service Code 110-45-004-000
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 Service Classification Informational	 Variation / Auxiliary Variation	 Service Type Government to Business Government to Customer
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Service Process

- 01 To apply for e-services, create an account on MOHAP website or smart app with a username and password.
- 02 Fill in the required information.



Required Documents

None



Requirements & Conditions

- The report should list all required patient data.
- The report should state all required data of the writer.
- The report should define the required drug data and clearly state the side effects experienced from the drug.

Service Channels



MOHAP Website: www.mohap.gov.ae



MOHAP Smart App

Resources

- User Manual

FAQs

None.



Average Service Time
3 working days



Payment channels
None- The service is free



Target Audience
Medical stores, local and international pharmaceutical factories, patients, health care practitioners, health institutions, marketing offices



Service Locations

- MOHAP website www.mohap.gov.ae
- MOHAP Smart App



Related Services
This service is not linked to any other services



Service Bundle
This service is not linked to any bundles



Contact Details
Email:
PV@mohap.gov.ae



Service Fees
Free

Sustainable Development Goals



Notes

None